

2.5.2 Mechanism to deal with Internal Examination related Grievances is transparent, time-bound and efficient

Response:

The students have every right to make representation about their Grievances in the evaluation process both at college level and University level. Those Grievances are resolved as per the norms.

The students are well informed during the orientation programme on rules & regulations with respect to Internal Assessment Examinations before the start of the Internal Examinations. If any student has any Grievances they can approach the Head of the Department / principal seeking for redressal. The Head of the Department/ Principal find a suitable solution which will be communicated to the Students.

The Anna University (AU) has detailed rules & regulations governing examinations and related issues.

- If any malpractices during the examinations, student is given an opportunity to present his/her case before the committee and the decision of the committee is final and binding and is conveyed to the student within the time schedule.
- After the announcement of results, a candidate who is not convinced with the results he /she can approach the exam cell in the institute through HOD/Principal and can apply for Photocopy of the Answer Script by paying the applicable fees.
- The Photocopy of the Answer Script is evaluated by the concerned teacher and if the candidate deserves more marks, the teacher has to recommend the paper for reevaluation. With the concurrence of Head of the Department, he/she can apply for reevaluation of that subject by paying the applicable fee.

- After the publication of the revaluation result, if any student is still not satisfied with the result he /she can apply for valuation Challenge for that particular subject with the concurrence of subject handling staff/HOD/Principal.
- Any unforeseen grievances of students related to examinations that are not clearly stated in the AU rules & regulations shall be resolved/addressed by the Controller of Examinations (COE) of AU from time-to-time.